

# YOUR CAR YOUR CHOICE

## WHY CHOOSE YOUR OWN REPAIRER?

It's your vehicle and you should be free to choose who repairs it in the event of an accident.

Most motorists would agree with this statement. Unfortunately, for many, this may not be the reality.

Having a 'choice of repairer' option in your vehicle insurance policy is important if you want more say in who repairs your car.

Being able to choose your repairer can have many benefits. With your repairer you'll have peace of mind knowing they will care for you and your vehicle.

### Some benefits of choosing your own repairer are:

- You can use a specialist repairer. Choice of repairer is important for owners of any car, make and model, and using a specialist repairer can give you peace of mind about how your car is being repaired expertly.
- Your car deserves quality repairs. Your chosen repairer will ensure to quote on every damaged component on your vehicle, including the bits you can't see.
- You can choose local. Being able to choose a repairer close to home may save travel and time. Having your car repaired locally may also create local jobs in your community.
- You won't be just a number. Insurance companies are often large corporate institutions that may not view you or your vehicle individually. If you allow your insurer to control who repairs your car, you could wait longer than necessary, and your repairs may not be what you expected. Should you feel you're being treated like a number, choose 'choice of repairer' and regain control of your vehicle options.



**Be in the driver's seat and choose 'choice of repairer'. Remember, it's your car, your choice.**



**VACC campaigns on behalf of vehicle repairers and motorists to ensure transparency and freedom of choice in the panel repair industry.**